EDANA QAP:
THE QUALITY AND AUDITING PROGRAMME
FOR THE AHP INDUSTRY

Audits made for the industry by the industry
Help ensuring consumer expectations are met
The idea behind QAP

converters

auditors

suppliers

audit data

converters

Actual

QAP
Objectives and benefits of the programme

- Input and recognition from your main customers
  - One standard accepted by multiple converters in the industry
  - Many converters are committed to join the programme
  - An efficient and effective quality programme beneficial to the Absorbent Hygiene Products (AHP) industry

- Audits conducted by an independent auditing body
  - Ensure confidentiality and objective audit
  - Can be used for external endorsement
  - BSI platform, sharing results, transparent Corrective Action (CA) management
  - BSI platform allows supplier-specific comparison of sites (only internal)

- Standard addresses the specific needs of the AHP industry
  - Speaking with one voice throughout the industry
  - Effective quality audits resulting in valuable improvement opportunities
Benefits of participating in the pilot

Benefits for the AHP industry

- Be part of the solution by streamlining efforts (and stop the ‘proliferation’ of audits)
- Help developing and framing the QAP standard by being an active contributor
- Help to get auditor qualification program completed

Benefits for individual companies

- Getting to learn the standard
- Sneak preview, first hand insights, early exposure
- Opportunity to influence the standard during development
- Free audit from which your site will benefit*

*Note: Findings will not be formalised. Audit observations will not have any consequences.
BSI auditing services

BSI is responsible for:

- Auditor selection, training and qualification (in cooperation with EDANA)
- Managing a pool of qualified auditors.
- Audit scheduling, triggered by annual plan and converters
- Offering QAP training for sites
- Supporting the BSI portal for:
  - Reporting (incl. non conformities)
  - Corrective Action Plan (CAP) management
- Taking input from converters into account

EDANA, QAP WG

BSI

Converters

Suppliers

Framework contract

Audit contract

Are represented in QAP WG

Operational interaction
Important considerations

- In view of Covid-19, audits are held remotely
- Kick off with one audit per year, later criteria will be added to amend the frequency
- Programme is conducted under appropriate confidentiality measures
- Cost of the programme
  - The development work is covered by EDANA members
  - The cost of the pilot audits will be covered by EDANA
  - Once ‘live’ suppliers will be charged per site audit, they ‘own’ the report and control the data distribution.
  - Fully detailed cost structure under consideration, needs to be fair and well balanced.
- What is the impact of the rating?
  - This is not a vendor selection tool! The rating tells you where you stand and where you can improve
  - No intention to lead all converters to the ‘best’ supplier. The interpretation of the audit result is up to the converter...
Current status

- Standard: available
- Auditors:
  - One qualified
  - Two up for qualification
  - Four more proposed, 2 may fit
- Supporting systems:
  - Scheme manual, available
  - BSI platform in place
  - Rating system, available but needs optimisation

- Communications in place:
  - Introduction on EDANA website
  - FQA list

- Good working relationship with BSI

- Training in place
  - Both for auditors as well as for interested auditees
Timeline, indicative

Pilot audits

Pilot evaluation in all aspects

Go/no go

In case of a ‘go’:
• review standard, training material and scheme manual,
• Update BSI 3-party platform where needed
• Start planning audits in smart (staggered) way.

Go live

May ‘21 | June | July | August | September | October | November | December | January ‘22
Contact and questions

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